

OTICON | Opn

## Quick guide

Re-pairing Oticon Opn™ with accessories after firmware updates



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# Introduction

After upgrading Oticon Opn firmware, it is necessary to re-pair the instruments with relevant accessories.

This short guide shows you how to re-pair Oticon Opn with different types of accessories.



Please visit [www.oticon.com](http://www.oticon.com) for more details on compatibility, or see the description of the Oticon ON App on the App Store® and Google Play™.

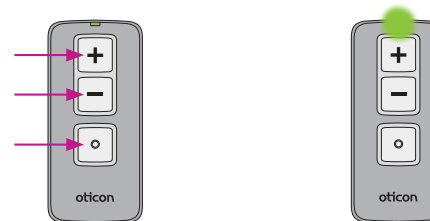
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# Table of contents

<b>Remote Control 3.0</b>	<b>3</b>
.....	
Clear previous pairing in remote control	3
.....	
Put the hearing aids in pairing mode	3
.....	
Pair the remote control with the hearing aids	4
.....	
<b>TV Adapter 3.0</b>	<b>5</b>
.....	
<b>iPhone</b>	<b>6</b>
.....	
Remove the "old pairing" from iPhone®	6
.....	
Pair the hearing aids with iPhone	8
.....	
<b>Android</b>	<b>10</b>
.....	
Remove the "old pairing" from the Android™ device	10
.....	
Pair the hearing aids with the Android device	12
.....	
<b>Notes</b>	<b>14</b>
.....	

# Remote Control 3.0

## 1. Clear previous pairing in remote control

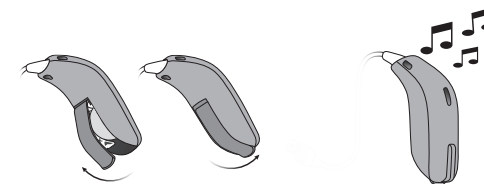


**Press and hold all buttons for 5 seconds.**

The status LED will flash green twice.

The status LED will then glow green for about 10 seconds to confirm the remote is ready for pairing.

## 2. Put the hearing aids in pairing mode



**Ensure that you have good batteries in the hearing aids.**

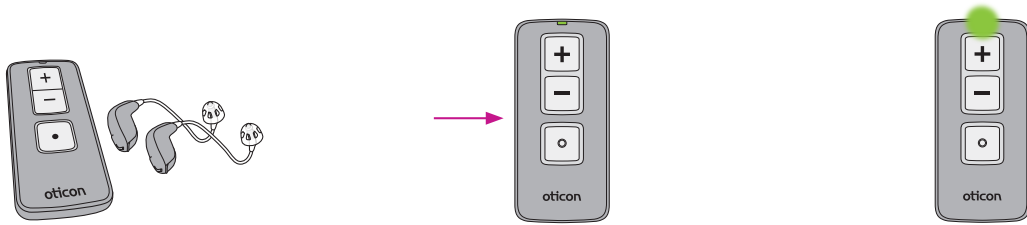
Open the battery doors of both hearing aids. Wait about five seconds and close the battery doors again.

Wait for about 10 seconds, until the hearing aids are fully turned on and the power-on-jingle has been played.

The hearing aids will remain in pairing mode for about 3 minutes.

# Remote Control 3.0

## 3. Pair the remote control with the hearing aids



Place both hearing aids within 20 cm (approx. 7 inches) of the remote control.

Briefly press any key on the remote control to make it automatically pair with the hearing aids.

When pairing is completed, the status light glows green for about 10 seconds.

# TV Adapter 3.0

## 1. Pair the TV Adapter with the hearing aids (no need to clear previous pairings)



Ensure that you have good batteries in the hearing aids.

Open the battery doors of both hearing aids. Wait about five seconds and close the battery doors again.

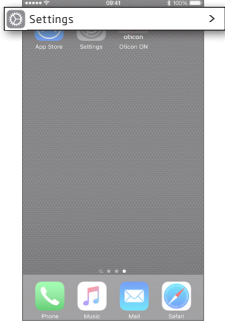
Wait about 10 seconds, until the hearing aids are fully turned on and the power-on-jingle has been played.

Place both hearing aids close to or on top of the TV Adapter.

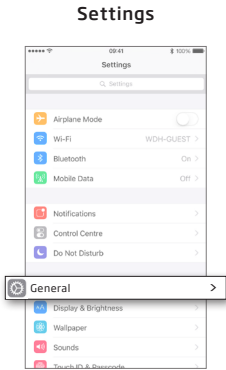
Pairing is completed when the power indicator and the TV indicator glow blue for about 30 seconds.

TV Adapter	Description
	Pairing completed

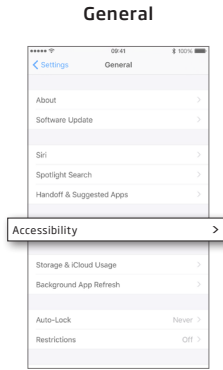
## 1. Remove the “old pairing” from iPhone



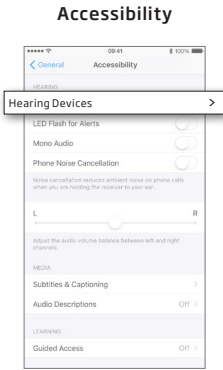
**Enter Settings**  
Find the Settings icon on iPhone.



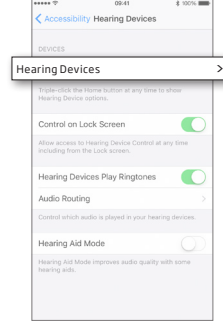
**Select General**



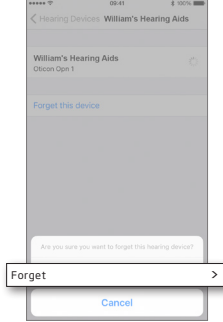
**Select Accessibility**



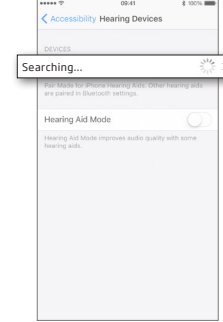
**Select Hearing Devices**



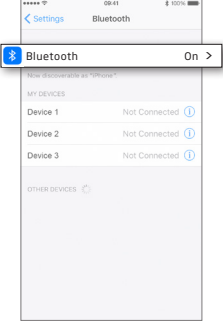
**Select the hearing aids you would like to remove.**



**Select Forget**

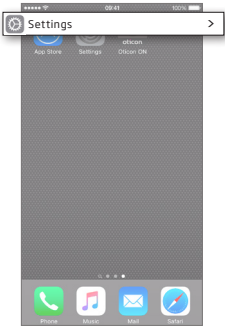


iPhone will now search for new hearing aids. Be sure to complete the next step before you begin a new pairing process.

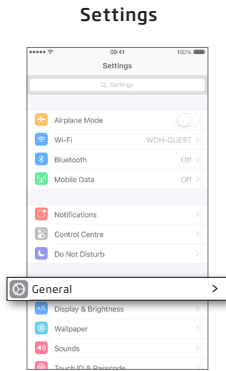


Turn Bluetooth Off and back On before pairing again.

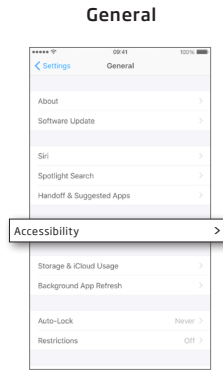
## 2. Pair the hearing aids with iPhone



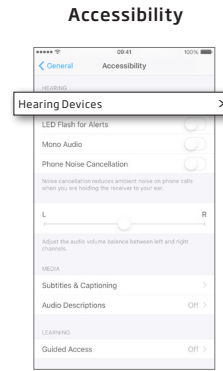
**Enter Settings**  
Find the Settings icon on iPhone.



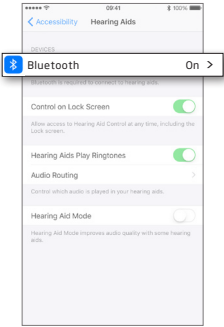
**Select General**



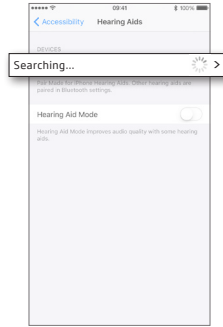
**Select Accessibility**



**Select Hearing Devices**



**Ensure Bluetooth is On**

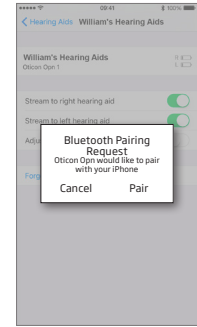


iPhone will now search for hearing aids.

Open and then close the battery door on the instruments so iPhone can recognize them.



Select the hearing aids when they become available.

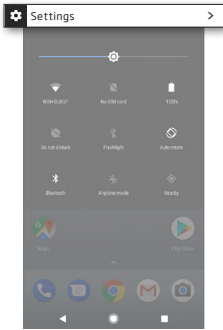


Confirm the Bluetooth pairing request *once for each hearing aid.*

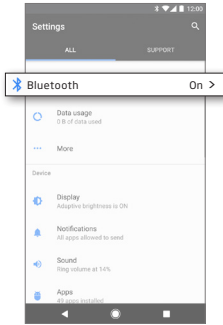
# Android device

 **App version 1.0.9**

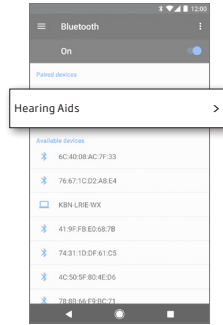
## 1. Remove the "old pairing" from the Android device



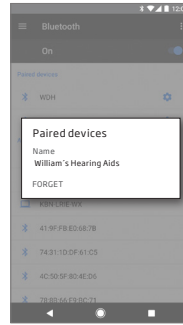
Enter Settings



Ensure Bluetooth is On



Select Hearing Aids

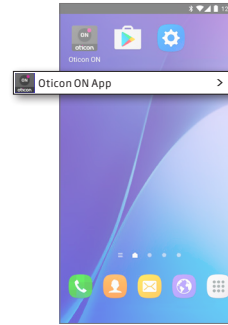


Select Forget

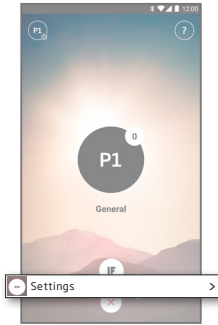
Reset App following the steps on the next page.

 **App version 1.0.10 and later**

## 1. Remove the "old pairing" from Android device

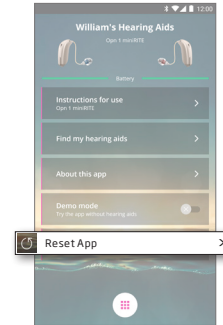


Start the Oticon ON App



Enter Settings

Press the Settings icon to access the secondary features of the Oticon ON App.



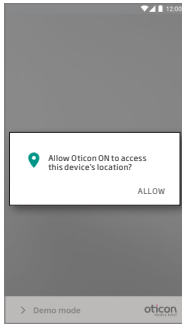
Reset App

Resetting the App will also remove the old pairing.

## 2. Pair the hearing aids with the Android device

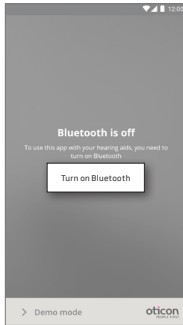


Start the Oticon ON App



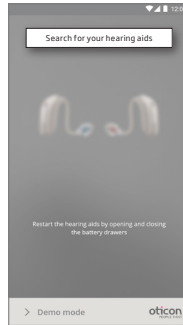
Allow access to device information

The first time you start the app, allow it to access the device's location. This ensures the best possible functionality.



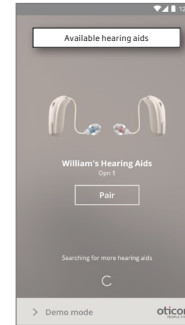
Ensure Bluetooth is switched on

If Bluetooth is switched off on your device, it will automatically show you this message. Press "Turn On Bluetooth" and continue.



Search for your hearing aids

Your device will connect to your hearing aids when you start the Oticon ON App. If it can't find your hearing aids, restart them by opening and closing their battery doors.

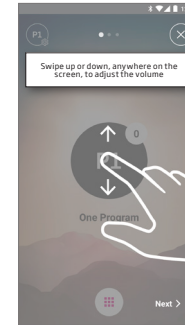


Connect to your hearing aids

Select your hearing aids by pressing the "Pair" button. If someone else's hearing aids appear, try to search for your hearing aids again.



Wait for the Oticon ON App to connect



Follow the brief tutorial

The first time you start the App, it presents you with a short overview of how you can control it.

# Notes

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